

MetroCon Exhibitor Policies & Regulations



1. Applications & Acceptance

Submitting an exhibitor application does not guarantee acceptance. MetroCon carefully reviews each application to ensure a diverse and balanced exhibitor floor.

The MetroCon Team reserves the right to accept or decline any application at its sole discretion.

2. Payments

- A non-refundable **\$100 deposit** is required upon acceptance to reserve your booth.
 - The remaining balance must be paid by **September 18, 2026**.
 - Booths with unpaid balances after the payment deadline may be cancelled without notice.
 - No exhibitor may set up until their booth has been paid in full.
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3. Cancellations

- The \$100 deposit is non-refundable.
 - Cancellations must be submitted in writing by email.
 - No refunds will be issued after the final payment deadline.
 - MetroCon reserves the right to resell cancelled booth space.
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4. Booth Assignments

Booth locations are assigned by the MetroCon Team based on:

- Booth size
- Product category
- Sponsorship level
- Overall floor plan

Every effort will be made to accommodate booth requests; however, specific booth locations cannot be guaranteed.

MetroCon reserves the right to relocate exhibitors if necessary for operational or safety reasons.

5. Booth Displays

Exhibitors are responsible for creating an attractive, professional display.

All displays must:

- Remain entirely within the rented booth space.
- Not obstruct aisles or neighbouring booths.
- Be safely constructed and secured.
- Comply with Simon Fraser University and local fire safety regulations.

Displays extending into walkways may be required to be modified or removed.

6. Permitted Merchandise

MetroCon welcomes a wide variety of pop culture merchandise.

All products sold must:

- Be owned or legally licensed by the exhibitor.
- Comply with all applicable Canadian laws.
- Be appropriate for a family-friendly event.

The following items are prohibited:

- Counterfeit or bootleg merchandise
- Stolen or illegal goods
- Hate speech or discriminatory material
- Hazardous materials
- Weapons prohibited by law

AI-Generated Artwork Policy

MetroCon supports original creativity and the work of independent artists and creators.

Artwork, products, or merchandise created primarily through artificial intelligence (AI) image-generation tools are not permitted for sale in Artist Alley or as original creator merchandise.

Exhibitors must be able to demonstrate that their work represents their own creative process and artistic contribution.

MetroCon reserves the right to request information about the creation process and remove any merchandise that does not meet these standards.

7. Artist Alley

Artist Alley is reserved for independent artists, illustrators, authors, and creators selling their own original work.

Reselling commercially manufactured merchandise is not permitted within Artist Alley unless specifically approved by MetroCon.

All artwork displayed or sold must comply with MetroCon's merchandise policies, including the AI-Generated Artwork Policy.

8. Setup & Move-Out

Exhibitors must complete setup during the scheduled move-in period.

Booths must be fully staffed and operational throughout published show hours.

Early teardown is not permitted without prior approval from the MetroCon Team.

Exhibitors who dismantle their booths before the event closes may not be invited to future events.

9. Exhibitor Badges

Exhibitor badges are issued according to the booth package purchased.

Badges:

- Must be worn at all times during setup and show hours.
 - May not be sold or shared.
 - Lost badges may be replaced for a fee.
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10. Electricity & Internet

Electricity, internet access, and additional services may be available for purchase through MetroCon's official service provider.

Exhibitors requiring electrical service should request it before the published deadline.

11. Sound & Demonstrations

Live demonstrations are encouraged provided they do not interfere with neighbouring exhibitors.

Exhibitors must:

- Keep sound at a reasonable volume.
- Avoid blocking aisles.
- Ensure demonstrations remain within their booth space.

MetroCon staff may request that demonstrations be modified or discontinued if they become disruptive.

12. Food & Beverage Sales

The sale or distribution of food and beverages may require prior approval and must comply with all applicable health regulations and Simon Fraser University policies.

13. Insurance & Liability

MetroCon is not responsible for loss, theft, or damage to exhibitor property.

Exhibitors are encouraged to carry their own liability and property insurance.

Each exhibitor assumes full responsibility for their booth, merchandise, employees, and representatives.

14. Security

General event security will be provided during the convention.

However, exhibitors remain responsible for securing their own cash, merchandise, and personal belongings.

MetroCon recommends removing valuable items overnight whenever possible.

15. Code of Conduct

MetroCon is committed to providing a welcoming and respectful environment for everyone.

Exhibitors are expected to:

- Treat attendees, volunteers, staff, and fellow exhibitors with courtesy and respect.

- Follow all directions from MetroCon staff and venue personnel.
- Refrain from harassment, discrimination, intimidation, threats, or abusive behaviour.
- Communicate professionally and respectfully with MetroCon staff, including during in-person interactions, email correspondence, and social media communications.

Harassment, aggressive behaviour, personal attacks, or attempts to undermine the event or its community through public or private communications will not be tolerated.

Violations may result in removal from the event without refund and may affect eligibility for future MetroCon events.

16. Compliance

Exhibitors agree to comply with:

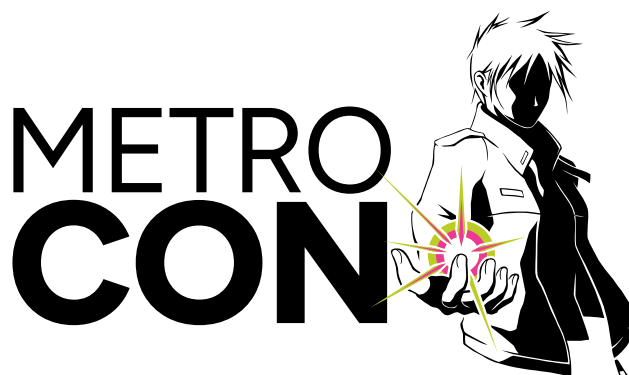
- MetroCon policies
- Simon Fraser University venue regulations
- Municipal, provincial, and federal laws
- Fire and safety regulations

Failure to comply may result in removal from the event without refund.

17. Policy Changes

MetroCon reserves the right to modify these policies when necessary to ensure the safety, security, and successful operation of the event.

Any updates will be communicated to registered exhibitors as soon as reasonably possible.



<https://www.fancon.ca/metro>